



The Immigration Department

Mission

The chief missions of the Immigration Department are varied. They can be summarized as follows:

- Providing effective immigration control
- Facilitating cross-border travels and visits
- Fairness, impartiality and compassion in all our dealings
- Preventing and detecting immigration-related crimes
- Denying entry to unwelcome individuals
- Issuing traveling and identity documents
- Registering births, marriages, and deaths

Values

The Immigration Department pledges non-discrimination and equal treatment of the public with respect, consideration, and compassion, irrespective of their personal background. These are the working values of the department:

- Integrity and impartiality
- Courtesy and compassion
- Care and cohesion
- Alertness and awareness
- Improvement and illumination

