

ARE PUBLIC SECTOR MANAGERS A 'BUREAUCRATIC BURDEN'? THE CASE OF ENGLISH PUBLIC HOSPITALS

Ian Kirkpatrick

Warwick Business School

Date: 4 April 2019
Time: 3:00pm - 4:30pm
Venue: B7516 (POL Multi-purpose Room)
7/F, Blue Zone
Yeung Kin Man Academic Building
City University of Hong Kong
(Please use Lift No. 8)
Language: English



Abstract

Although managers are, globally, a central part of the new public management reform agenda, in recent years, policy makers and the media have raised concerns about their effectiveness and contribution. In some countries this debate has been heavily influenced by Public Choice Theory (PCT) and notions of government failure. In this presentation I report on our latest research, focusing on the case of public managers in acute care hospital trusts in the English National Health Service. Our analysis raises questions about the assumption that the NHS is 'over managed' and that managers engage in rent seeking behaviour. Using a longitudinal database of 150 acute hospital trusts in England spanning six years (2007-2012) and employing a dynamic panel data model, our findings also suggest that managers have a positive impact on organisational performance. Larger numbers of managers led to improved patient satisfaction, a five per cent improvement in hospital efficiency and a 15 per cent reduction in infection rates.

<https://www.bristol.ac.uk/news/2019/february/nhs-managers.htm>

All are welcome!

Enquiries: Ms. Kanas Lau
Tel.: 3442-7533 Email: sakanas@cityu.edu.hk